

Terms & Agreements of Use

This web page represents our Terms of Use and Sale ("Agreement") regarding our website, located at pranaafood.com, and the tools we provide you (the "Website" or the "Service"). The terms, "we" and "our" as used in this Agreement refer to PranaaFoodForLife.

We may amend this Agreement at any time by posting the amended terms on our Website. We may or may not post notices on the homepage of our Website when such changes occur.

We refer to this Agreement, our Privacy Policy accessible at PRIVACY POLICY - Pranaaforlife.com, and any other terms, rules, or guidelines on our Website collectively as our "Legal Terms." You explicitly and implicitly agree to be bound by our Legal Terms each time you access our Website. If you do not wish to be so bound, please do not use or access our Website.

INFORMATION COLLECTED

In general, you can visit this Web site without telling us who you are or revealing any information about yourself. Our web servers collect the domain names, not the e-mail addresses, of visitors.

PranaaFoodForLife may collect personal information from you including your first and last name, address, telephone and mobile number(s), email address, credit card details and any other information, when you knowingly provide us with this information. This will generally occur when you either:

- Visit Online ordering site to place order.
- Enter into a competition or promotion.
- Participate in a survey.
- Subscribe to our mailing list.
- Register as a club member.
- Apply for a job.
- Request information regarding our Franchise system.
- Submit website feedback

Where ever **PranaaFoodForLife** collects personal information about you from someone else, **PranaaFoodForLife** or the franchisee will take reasonable steps to advise you.

CREDIT CARD DETAILS

PranaaFoodForLife does not store any of your credit card details.

Delivery: We calculate our delivery zones and delivery charges based on Zip Codes, you can view these details within our website to see whether you are eligible for a free delivery or paid delivery service. You order will be delivered in the time slot selected, however in certain instances deliveries may be delayed due to traffic or other circumstances, in this scenario we will attempt to contact you prior to the arrival of the meal to inform you of any issues that may have occurred. We shall not be held responsible for your failure to provide access, information or arrangements for the delivery. If the driver has already been dispatched from the kitchen & the order deadline has passed you will still be charged for the delivery. As our drivers make multiple stops we request you are available to receive our calls on the contact number you have provided so our drivers can deliver the food in a timely manner & not delay the orders for the remaining customers. We recommend that all meals are consumed upon arrival of the delivery or stored in a fridge for consumption later.

Ordering: Our prices are subject to change at any time upon our own discretion but customers will always be shown the correct amount prior to placing or completing an order. Our prices listed on the homepage do not include VAT, and all orders must reach the specified minimum order value to become a valid order. You will review your order carefully prior to completing the check out & payment of your order. In rare instances we may choose to not confirm your order at our own discretion. We do our best to provide you complete & accurate information regarding each of our menu items. If you require any further assistance you can always contact us directly from our various platforms.

Cancellation: You may cancel an order at any time up until the Order Deadline stated within the website for that order time period under the My Orders tab of your profile. If you have made a payment via store credits, bank transfer or credit card, the refunded amount will be returned back to you in the full amount in the form of store credits which do not have any expiry date. Any cash orders will not receive any store credit refunds & that order simply becomes void. All Pranaa Credits purchased on our platform are non-refundable, these credits do not have any expiry date & can be used at any future point in time. If for any reason an order is cancelled by Pranaa Food you will not be charged for that order, due to missing items or other issues & the amount will again be refunded back to you in a timely manner. We may also apply credit to your account to reflect the inconvenience caused.

Use of cookies

This website stores cookies on your computer. These cookies are used to collect information about how you interact with our website and allow us to remember you. We use this information in order to improve and customize your browsing experience and for analytics and metrics about our visitors both on this website and other media. To find out more about the cookies we use, see our Privacy Policy.

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Content Disclaimer

Postings on our Website are made at such times as Pranaaforlife determines in its discretion. You should not assume that the information contained on our Website has been updated or otherwise contains current information. Pranaaforlife does not review past postings to determine whether they remain accurate and information contained in such postings may have been superseded. THE INFORMATION AND MATERIALS IN OUR WEBSITE ARE PROVIDED FOR YOUR REVIEW IN ACCORDANCE WITH THE NOTICES, TERMS AND CONDITIONS SET FORTH HEREIN. THESE MATERIALS ARE NOT GUARANTEED OR REPRESENTED TO BE COMPLETE, CORRECT OR UP TO DATE. THESE MATERIALS MAY BE CHANGED FROM TIME TO TIME WITHOUT NOTICE.

Contracts and Legal Advice Disclaimer

You understand that we offer legal contracts ("Contracts"), as created and/or verified by attorneys or paralegals for sale through our Website. You acknowledge that we are not attorneys or paralegals nor do we offer legal advice. You acknowledge that we do not endorse any specific attorney or paralegal or any Contracts as being better than another. We do not otherwise guarantee the legal accuracy or applicability of any Contracts for your legal needs. You will at all times look to any attorney or paralegal that you select for services as to any legal claims related to such services.

No Warranties; Exclusion of Liability; Indemnification

OUR WEBSITE IS OPERATED BY Pranaaforlife ON AN "AS IS," "AS AVAILABLE" BASIS, WITHOUT REPRESENTATIONS OR WARRANTIES OF ANY KIND. TO THE FULLEST EXTENT PERMITTED BY LAW, Pranaaforlife SPECIFICALLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT FOR OUR WEBSITE AND ANY CONTRACTS AND SERVICES YOU PURCHASE THROUGH IT. Pranaaforlife SHALL NOT HAVE ANY LIABILITY OR RESPONSIBILITY FOR ANY ERRORS OR OMISSIONS IN THE CONTENT OF OUR WEBSITE, FOR CONTRACTS OR SERVICES SOLD THROUGH OUR WEBSITE, FOR YOUR ACTION OR INACTION IN CONNECTION WITH OUR WEBSITE OR FOR ANY DAMAGE TO YOUR COMPUTER OR DATA OR ANY OTHER DAMAGE YOU MAY INCUR IN CONNECTION WITH OUR WEBSITE. YOUR USE OF OUR WEBSITE AND ANY CONTRACTS OR SERVICES ARE AT YOUR OWN RISK. IN NO EVENT SHALL EITHER Pranaaforlife OR THEIR AGENTS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OF OUR WEBSITE, CONTRACTS AND SERVICES PURCHASED THROUGH OUR WEBSITE, THE DELAY OR INABILITY TO USE OUR WEBSITE OR OTHERWISE ARISING IN CONNECTION WITH OUR WEBSITE, CONTRACTS OR RELATED SERVICES, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF ANY SUCH DAMAGES. IN NO EVENT SHALL Pranaaforlife' LIABILITY FOR ANY DAMAGE CLAIM EXCEED THE AMOUNT PAID BY YOU TO Pranaaforlife FOR THE TRANSACTION GIVING RISE TO SUCH DAMAGE CLAIM.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

WITHOUT LIMITING THE FOREGOING, Pranaaforlife DO NOT REPRESENT OR WARRANT THAT THE INFORMATION ON THE WEBSITE IS ACCURATE, COMPLETE, RELIABLE, USEFUL, TIMELY OR CURRENT OR THAT OUR WEBSITE WILL OPERATE WITHOUT INTERRUPTION OR ERROR.

YOU AGREE THAT ALL TIMES, YOU WILL LOOK TO ATTORNEYS FROM WHOM YOU PURCHASE SERVICES FOR ANY CLAIMS OF ANY NATURE, INCLUDING LOSS, DAMAGE, OR WARRANTY. Pranaaforlife AND THEIR RESPECTIVE AFFILIATES MAKE NO REPRESENTATION OR GUARANTEES ABOUT ANY CONTRACTS AND SERVICES OFFERED THROUGH OUR WEBSITE.

TermsFeedPranaaforlife MAKES NO REPRESENTATION THAT CONTENT PROVIDED ON OUR WEBSITE, CONTRACTS, OR RELATED SERVICES ARE APPLICABLE OR APPROPRIATE FOR USE IN ALL JURISDICTIONS.

Indemnification

You agree to defend, indemnify and hold Pranaaforlife harmless from and against any and all claims, damages, costs and expenses, including attorneys' fees, arising from or related to your use of our Website or any Contracts or Services you purchase through it.

UPDATES

From time to time, we may update this Privacy Policy. Any changes will be effective when we post the revised Privacy Policy. If the Privacy Policy changes in a way that significantly affects how we handle personal data, we will not use the personal data we previously gathered in the manner described in the new policy without providing notice and/or obtaining your consent, as appropriate. Minor changes to the policy may occur that will not significantly affect our use of personal data without notice or consent. We encourage you to periodically review this page for the latest information on our privacy practices.

Governing Laws: This Terms of Use Agreement and your use of the Web site shall be governed by the laws of the Thailand without regard to its conflicts of laws principles. Any legal action or proceeding related to this Web site shall be brought exclusively in a federal or state court of competent jurisdiction sitting in **Thailand**.

Miscellaneous: If any provision of this Agreement is held to be unlawful, void or unenforceable, then such provision shall be severable without affecting the enforceability of all remaining provisions.

PranaaFoodForLife reserves the right to alter or delete materials from this Web site at any time at its discretion.